

## What is an IT Project?

- New or enhanced functionality to hardware, software or IT Services.
- Temporary endeavor with a start and finish.
- Creates a product or service.

Information Technology (IT) project characteristics include:

- New, or enhanced, functionality;
- One time activity;
- Begin and end date;
- Performed by people;
- Constrained by limited resources (budget);
- Planned;
- Executed; and
- Controlled.

A **project** is a temporary endeavor undertaken to create a unique product or service. (PMI definition: “A Guide to the Project Management Body of Knowledge (PMBOK Guide)”, page 4.